



LEVEL 3 REPAIR
gadgetdrop

21700 Greenfield Rd #116, Oak Park, MI 48237

248-968-0000

Mon-Sat 10am to 6pm

www.gadgetdrop.com

REPAIR FORM

Walk-In

Mail-In

First & Last Name _____

Sales Person _____

Street Address _____ City _____ State _____ Zip _____

Date _____

Phone _____ E-Mail Address _____

Estimated Repair Cost _____

- IPHONE TABLET LAPTOP
- SMARTPHONE IPAD MAC
- IPOD/MP3 ANDROID WINDOWS
- GPS SYSTEM WINDOWS FLASH/HARD DRIVE

MODEL _____

MAKE _____

ESN-IMEI _____

- Device Arrival Status**
Store Use Only
- Tested Working Condition Crushed-Bent Device Powers On Device Disabled
 - Yes No Yes No Yes No Yes No

Device Problem.

- Broken glass or digitizer
- Broken LCD screen
- Draining battery fast
- Battery replacement
- Not reading sim card
- No Wi-Fi signal
- Install only customer supplied parts
- Backlight logic
- Chiplevel repair
- FPC Connector
- Camera not working
- No loud speaker audio
- No ringer or alerts
- Not calling out
- Dropping calls
- Liquid damage
- No power
- Button or key pad
- Reframe
- Bootloop "Softbrick"
- Touch freeze
- Not charging or broken charger port
- No audio in the speaker I can't hear anything
- No microphone people can't hear me talk
- Losing signal or no bars
- Data recovery
- Shortage or will not stay on
- Remove pattern lock or user password
- Reinstall IOS
- Carrier unlock device
- Cracked rear camera glass

OTHER DEVICE PROBLEMS

Pin _____ Password _____ Pattern _____

○ ○ ○
○ ○ ○
○ ○ ○

TERMS & CONDITIONS.

- I am fully aware and understand that my device may need to be Wiped/Cleared/Master Reset
- I am fully aware and understand that repair can take longer than expected if told by the technician
- I am fully aware and understand if the device is NOT repairable I must pay _____ diagnosing and reassembly fee.
- I am fully aware and understand that the repair warranty is only good for 30 days, only to the specific repair preformed.

FOR FLASHING AND UNLOCKING SERVICE ONLY

I am fully aware and understand that if my device has any type of issue after being flashed/unlocked, Gadget Drop will not be held responsible, and I must pay for any and all type of flash unlock services preformed.

FOR WATER DAMAGE REPAIRS ONLY

I am fully aware and understand that my device has physical damage and the Gadget Drop store and Technician will not be held responsible in the event that my device dies or has a shortage or loss of any data or memory information in the repair process.

I am fully aware and understand that any device left for over 30 days will be parted out or be recycled by Gadget Drop.

Customer approval required please sign here

Customer Signature _____

Date _____