LEVEL 3 REPAIR
gadgetdrop

21700 Greenfield Rd #116, Oak Park, MI 48237
248-968-0000
Mon-Sat 10am to 6:30pm
www.gadgetdrop.com

REPAIR FORM
☐ Walk-In
☐ Mail-In

X _____ Phone _____ First & Last Name

Street Address _____ City _____ State _____ Zip

E-Mail Address _____

Sales Person _____

Date _____

Payment Method ☐ Credit / Debit Card ☐ Cash

Total Due _____

☐ IPHONE ☐ TABLET ☐ LAPTOP
☐ SMARTPHONE ☐ IPAD ☐ MAC
☐ IPOD/MP3 ☐ ANDROID ☐ WINDOWS
☐ GPS SYSTEM ☐ WINDOWS ☐ FLASH/HARD DRIVE

MODEL _____
MAKE _____
ESN-IMEI _____
TYPE OF SCREEN ☐ AMC ☐ OEM

Device Arrival Status
Store Use Only

Tested Working Condition	Crushed-Bent	Device Powers On	Device Disabled
☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No

Device Problem.

- ☐ Broken glass or digitizer
- ☐ Broken LCD screen
- ☐ Draining battery fast
- ☐ Battery replacement
- ☐ Not reading sim card
- ☐ No Wi-Fi signal
- ☐ Install only customer supplied parts
- ☐ Backlight logic
- ☐ Chiplevel repair
- ☐ FPC Connector
- ☐ Camera not working
- ☐ No loud speaker audio
- ☐ No ringer or alerts
- ☐ Not calling out
- ☐ Dropping calls
- ☐ Liquid damage
- ☐ No power
- ☐ Button or key pad
- ☐ Reframe
- ☐ Bootloop "Softbrick"
- ☐ Touch freeze
- ☐ Rear cover
- ☐ Not charging or broken charger port
- ☐ No audio in the speaker I can't hear anything
- ☐ No microphone people can't hear me talk
- ☐ Losing signal or no bars
- ☐ Data recovery
- ☐ Shortage or will not stay on
- ☐ Remove pattern lock or user password
- ☐ Reinstall IOS
- ☐ Carrier unlock device
- ☐ Cracked rear camera glass

☐ Comments: _____

X Pin _____ Password _____ Pattern

○ ○ ○
○ ○ ○
○ ○ ○

TERMS & CONDITIONS.

I am fully aware and understand that my device may need to be Wiped/Cleared/Master Reset
I am fully aware and understand that repair can take longer than expected if told by the technician
I am fully aware and understand if the device is NOT repairable I must pay _____ diagnosing and reassembly fee.
I am fully aware and understand that the repair warranty is only good for 30 days, only to the specific repair preformed.

FOR NOT TESTED OR PHYSICALLY DAMAGED DEVICES THAT DO NOT DISPLAY IMAGE OR POWER ON

I am fully aware and understand that my device has physical damage and the Gadget Drop store and Technician will not be held responsible in the event that my device dies or has a shortage or loss of any data or memory information in the repair process.

I am fully aware and understand that any device left for over 30 days will be parted out or be recycled by Gadget Drop.

Customer approval required please sign here

X _____
Customer Signature

Date

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