



LEVEL 3 REPAIR  
**gadgetdrop**

21700 Greenfield Rd #116, Oak Park, MI 48237

248-968-0000

Mon-Sat 10am to 6pm

www.gadgetdrop.com

REPAIR FORM

Walk-In

Mail-In

X

Phone \_\_\_\_\_ First & Last Name \_\_\_\_\_

Sales Person \_\_\_\_\_

Date \_\_\_\_\_

Street Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

E-Mail Address \_\_\_\_\_

Payment Method  Credit / Debit Card  Cash

Total Due \_\_\_\_\_

- IPHONE  TABLET  LAPTOP
- SMARTPHONE  IPAD  MAC
- IPOD/MP3  ANDROID  WINDOWS
- GPS SYSTEM  WINDOWS  FLASH/HARD DRIVE

MODEL \_\_\_\_\_

MAKE \_\_\_\_\_

ESN-IMEI \_\_\_\_\_

TYPE OF SCREEN  AMC  OEM

**Device Arrival Status**  
Store Use Only

**Tested Working Condition**  
 Yes  No

**Crushed-Bent**  
 Yes  No

**Device Powers On**  
 Yes  No

**Device Disabled**  
 Yes  No

### Device Problem.

- Broken glass or digitizer
- Broken LCD screen
- Draining battery fast
- Battery replacement
- Not reading sim card
- No Wi-Fi signal
- Install only customer supplied parts
- Backlight logic
- Chiplevel repair
- FPC Connector
- Camera not working
- No loud speaker audio
- No ringer or alerts
- Not calling out
- Dropping calls
- Liquid damage
- No power
- Button or key pad
- Reframe
- Bootloop "Softbrick"
- Touch freeze
- Rear cover
- Not charging or broken charger port
- No audio in the speaker I can't hear anything
- No microphone people can't hear me talk
- Losing signal or no bars
- Data recovery
- Shortage or will not stay on
- Remove pattern lock or user password
- Reinstall IOS
- Carrier unlock device
- Cracked rear camera glass

Comments: \_\_\_\_\_

X

Pin \_\_\_\_\_

Password \_\_\_\_\_

Pattern

○ ○ ○  
○ ○ ○  
○ ○ ○

### TERMS & CONDITIONS.

I am fully aware and understand that my device may need to be Wiped/Cleared/Master Reset

I am fully aware and understand that repair can take longer than expected if told by the technician

I am fully aware and understand if the device is NOT repairable I must pay \_\_\_\_\_ diagnosing and reassembly fee.

I am fully aware and understand that the repair warranty is only good for 30 days, only to the specific repair performed.

### FOR NOT TESTED OR PHYSICALLY DAMAGED DEVICES THAT DO NOT DISPLAY IMAGE OR POWER ON

I am fully aware and understand that my device has physical damage and the Gadget Drop store and Technician will not be held responsible in the event that my device dies or has a shortage or loss of any data or memory information in the repair process.

I am fully aware and understand that any device left for over 30 days will be parted out or be recycled by Gadget Drop.

Customer approval required please sign here

X

Customer Signature \_\_\_\_\_

Date \_\_\_\_\_